



For Everything Rugby

www.lovellrugby.co.uk | Freephone 0800 197 2855
Stadium House | Aspen Way | Yalberton Ind Est | Paignton | Devon | TQ4 7QR

CUSTOMER RETURNS FORM

If for any reason you are not satisfied with any products bought from Lovell Rugby you may return them to us within 28 days of purchase for a refund or exchange provided that the products are returned to us in their original condition including all swing tickets and wrapping.

3 EASY STEPS FOR RETURNING YOUR ITEM(S) TO US:

- Fill in the returns form below.
● Repackage the item(s) securely and enclose the returns form.
● Attach the returns label (found on page 2) to your parcel being sure to fill in the order number and return address and send the parcel back to us at the address shown.

Lovell Rugby cannot accept responsibility for any goods lost in transit. We recommend using a recorded service for greater security. When returning an item we are unable to reimburse the return postage charge.

CARRIAGE CHARGES

There will be an additional postage charge to re-send exchanged items as outlined below

UK ORDERS:

Standard Delivery (5 - 7 Working Days) = £2.95
Express Delivery (Next Working Day) - Cost is dependant on location as follows:
£4.95 - England / Wales / Scottish Mainland
£6.95 - Scottish Highlands / Northern Ireland / Channel Islands / Isle of Man & Scilly

EUROPEAN UNION:

- 1st Item = £6.00
● Subsequent Items = £3.00

REST OF WORLD:

- 1st Item = £10.00
● Subsequent Items = £5.00

Please enter your preferred payment option in the returns form below

Freephone: 0800 197 2855 | Email: sales@lovell-rugby.co.uk | Rugby: www.lovellrugby.co.uk | Soccer: www.lovelsoccer.co.uk

Name: Order Number: Tel:
Address:
Post Code:

RETURNS FORM: Please fill in this form if you would like to return any item(s)

Table with 7 columns: Code, Description, Size, Reason for return, Qty, Price, Action (please tick). Action includes Exchange and Refund checkboxes.

If items are being returned due to a fault, please give full details and the location of the fault in the space below:

Large empty box for providing details of faults on returned items.

EXCHANGES: If exchanging items, please list below the replacement items

Table with 5 columns: Code, Description, Size, Qty, Price.

- ☐ I enclose cash / cheque made payable to 'Lovell Rugby Ltd'
☐ Please debit my VISA / MASTERCARD / MAESTRO / SOLO

Card Number

Card number input field (16 boxes)

Expiry Date

Expiry date input field (MM / YY)

Valid From:

Valid from input field (MM / YY)

Issue No: [] []

CVC No: [] [] []

(Last 3 digits on reverse of card)

Signed: _____

Date: ___ / ___ / ___

Summary table with columns: Sub Total, Carriage, Please tick as required (UK Orders Only), Total. Includes checkboxes for Standard Delivery and Express Delivery.

**Lovell Rugby Returns Dept.
Stadium House
Aspen Way
Yalberton Industrial Estate
Paignton
Devon
TQ4 7QR**

Order Number: _____

Return address: _____